

Measure Description	Polarity (higher is better, or lower is better)	Reporting item	Previous Year 2014/5		Current Year 2015/16				Y/E Target
			LCC Actual	CIPFA Average	Q1	Q2	Q3	Q4	

Safeguarding Adults

Strategy Lead: Mandy Cooke

People report they feel safe (ASCOF 4B)									
	↑	Numerator	-	-	Annual measure taken from the Adult Social Care Survey (ASCS)				94%
		Denominator	-	-					
		Actual	94%	86%					
		Target	-	-					
		Alert	-	-					
		Trend (vs 2014/15)	-	-					

% of concluded safeguarding enquiries where the person at risk lacks capacity where support was provided by an advocate, family or friend									
	↑	Numerator	105	-	34	70	105	100%	
		Denominator	105	-	34	70	105		
		Actual	100%	-	100%	100%	100%		
		Target	-	-	100%	100%	100%		
		Alert	-	-	●	●	●		
		Trend (vs 2014/15)	-	-	↔	↔	↔		

% of concluded safeguarding enquiries where the source of risk is a service provider									
	↓	Numerator	115	-	10	40	47	16%	
		Denominator	725	-	248	439	843		
		Actual	16%	-	4%	9%	6%		
		Target	-	-	16%	16%	16%		
		Alert	-	-	▲	▲	▲		
		Trend (vs 2014/15)	-	-	↕	↕	↕		

% of safeguarding enquiries where the risk was reduced or removed (excluding enquiries ceased at the individuals request, and enquiries not substantiated)									
	↑	Numerator	230	-	90	231	323	60%	
		Denominator	499	-	162	356	495		
		Actual	46%	-	56%	65%	65%		
		Target	-	-	60%	60%	60%		
		Alert	-	-	▼	▲	▲		
		Trend (vs 2014/15)	-	-	↕	↕	↕		

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Specialist Adult Services									
Strategy Lead: Justin Hackney									
% of adults with a learning disability (or autism) who live in their own home or with their family (ASCOF 1G)									
	↑	Numerator	1,070	-	1,085	1,123	1,152		75%
		Denominator	1,492	-	1,501	1,536	1,567		
		Actual	72%	75%	72%	73%	74%		
		Target	-	-	75%	75%	75%	75%	
		Alert	-	-					
		Trend (vs 2014/15)	-	-	↑	↑	↑		
% of adults in contact with secondary mental health services living independently, with or without support (ASCOF 1H)									
	↑	Numerator	-	-	-	-	-		55%
		Denominator	-	-	-	-	-		
		Actual	30%	55%	50%	56%	n/a		
		Target	-	-	36%	42%	49%	55%	
		Alert	-	-					
		Trend (vs 2014/15)	-	-	↑	↑			
% of adults receiving a direct payment (learning disability and mental health - provided or commissioned by LCC)									
	↑	Numerator	604	-	473	534	563		47%
		Denominator	1,416	-	1,262	1,344	1,372		
		Actual	43%	-	37%	40%	41%		
		Target	-	-	44%	45%	46%	47%	
		Alert	-	-					
		Trend (vs 2014/15)	-	-	↓	↓	↓		
% of people who have received a review of their needs in the period (learning disability and mental health support- provided or commissioned by LCC)									
	↑	Numerator	2,102	-	630	1,111	1,462		95%
		Denominator	2,199	-	2,262	2,283	2,295		
		Actual	96%	95%	28%	49%	64%		
		Target	-	-	24%	48%	71%	95%	
		Alert	-	-					
		Trend (vs 2014/15)	-	-	↔	↑	↓		
Overall satisfaction of people who use services with their care and support (learning disability and mental health support - provided or commissioned by LCC)									
	↑	Numerator	-	-	A subset of an annual ASCOF measure calculated from responses to the Adult Social Care Survey.				81%
		Denominator	-	-					
		Actual	77%	74%					
		Target	-	-					
		Alert	-	-					
		Trend (vs 2014/15)	-	-					

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Carers

Strategy Lead: Emma Krasinska / Jane Mason

Carers supported in the last 12 months per 100,000 **NEW**									
	↑	Numerator	5,898	-	7,368	8,361	7,271		1,271
		Denominator	590,135	-	590,135	590,135	590,135		
		Actual	999	1,125	1,249	1,417	1,232		
		Target	-	-	1,067	1,135	1,203	1,271	
		Alert	-	-	▲	▲	●		
		Trend (vs 2014/15)	-	-	↑✓	↑✓	↑✓		

Percentage of carers who receive a direct payment (ASCOF 1C (part 2b))									
	↑	Numerator	3,960	-	4,316	4,330	3,035		70%
		Denominator	5,655	-	6,786	7,785	6,764		
		Actual	70%	62%	64%	56%	45%		
		Target	-	-	70%	70%	70%	70%	
		Alert	-	-	▼	▼	▼		
		Trend (vs 2014/15)	-	-	↓✗	↓✗	↓✗		

Carer reported quality of life (ASCOF 1D)									
	↑	Numerator	-	-	Calculated using a series of questions in the biennial Survey of Adult Carers in England (SACE)				
		Denominator	-	-					
		Actual	7.9	7.7					
		Target	-	-					
		Alert	-	-					
		Trend (vs 2014/15)	-	-					

Carers included and consulted in discussions about the person they care for (ASCOF 3C)									
	↑	Numerator	-	-	Calculated using a series of questions in the biennial Survey of Adult Carers in England (SACE)				
		Denominator	-	-					
		Actual	71%	-					
		Target	-	-					
		Alert	-	-					
		Trend (vs 2014/15)	-	-					

Carers supported to delay the care and support of the person they care for									
	↑	Numerator	4,242	-	4,754	5,763	4,789		75%
		Denominator	5,655	-	6,303	7,785	6,764		
		Actual	75%	-	75%	74%	71%		
		Target	-	-	75%	75%	75%	75%	
		Alert	-	-	●	●	▼		
		Trend (vs 2014/15)	-	-	↔	↔	↓✗		

% of carers who find it easy to find information about services (ASCOF 3D (part 2))									
	↑	Numerator	-	-	Calculated using a series of questions in the biennial Survey of Adult Carers in England (SACE)				
		Denominator	-	-					
		Actual	65%	64%					
		Target	-	-					
		Alert	-	-					
		Trend (vs 2014/15)	-	-					

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Adult Frailty, Long Term Conditions and Physical Disabilities

Strategy Lead: Pete Sidgwick

Permanent admissions to residential and nursing care homes aged 65+ (per 100,000 population) (ASCOF 2A (part 2)) **BCF**										
	↓	Numerator	960	tbc	163	432	658			982
		Denominator	164,075	-	164,075	164,075	164,075			
		Actual	585	705	99	263	401			
		Target	-	-	246	491	737	982		
		Alert	-	-						
		Trend (vs 2014/15)	-	-	↑✓	↑✓	↑✓			

% of requests for support for new clients, where the outcome was universal services/ signposted to other services										
	↑	Numerator	20,413	-	4,707	9,605	13,656			67%
		Denominator	32,278	-	7,087	14,948	21,890			
		Actual	63%	tbc	66%	64%	62%			
		Target	-	-	64%	65%	66%	67%		
		Alert	-	-	●	●	▼			
		Trend (vs 2014/15)	-	-	↑✓	↔	↔			

% of people using the service who have control over their daily life (ASCOF 1B)									
	↑	Numerator	-	-	Annual measure taken from the Adult Social Care Survey (ASCS)				81%
		Denominator	-	-	81%				
		Actual	81%	79%					
		Target	-	-					
		Alert	-	-					
		Trend (vs 2014/15)	-	-					

% of clients in receipt of long term support who receive a direct payment (ASCOF 1C (part 2a))										
	↑	Numerator	1,525	-	1,396	1,488	1,587			34%
		Denominator	5,830	-	5,651	5,329	5,330			
		Actual	26%	29%	25%	28%	30%			
		Target	-	-	28%	30%	32%	34%		
		Alert	-	-	▼	▼	▼			
		Trend (vs 2014/15)	-	-	↔	↑✓	↑✓			

Delayed transfers of care; those that are attributable to adult social care or jointly to social care and the NHS per 100,000 population (ASCOF 2C (part 2))										
	↓	Numerator	10	-	18	17	20			2.5
		Denominator	590,135	-	590,135	590,135	590,135			
		Actual	1.7	1.9	3.1	2.8	3.3			
		Target	-	-	2.5	2.5	2.5	2.5		
		Alert	-	-	▼	▼	▼			
		Trend (vs 2014/15)	-	-	↑✗	↑✗	↑✗			

Adults who have received a review of their needs in the period										
	↑	Numerator	7,678	-	2,311	4,060	5,217			89%
		Denominator	8,928	-	8,928	8,652	8,568			
		Actual	86%	-	26%	47%	61%			
		Target	-	-	22%	45%	67%	89%		
		Alert	-	-	▲	●	▼			
		Trend (vs 2014/15)	-	-	↑✓	↑✓	↓✗			